User persona: Reginald hill

## **Bio:**

Age: 34

Gender Identity: Male

Occupation: Warehouse Supervisor

Education: HS Diploma

## experience and use case:

Job experience: 6 years as a employee at the warehouse

Needs: A service that can help him find resources available to homeless individuals.

Use case: uses the app regularly while unhoused to find the best/safest places for him to spend the evening.

## Technical:

Devices: Android phone and chromebook.

Primary device for using Syren: Android Phone

Time spent using Syren daily: 1.5 hours